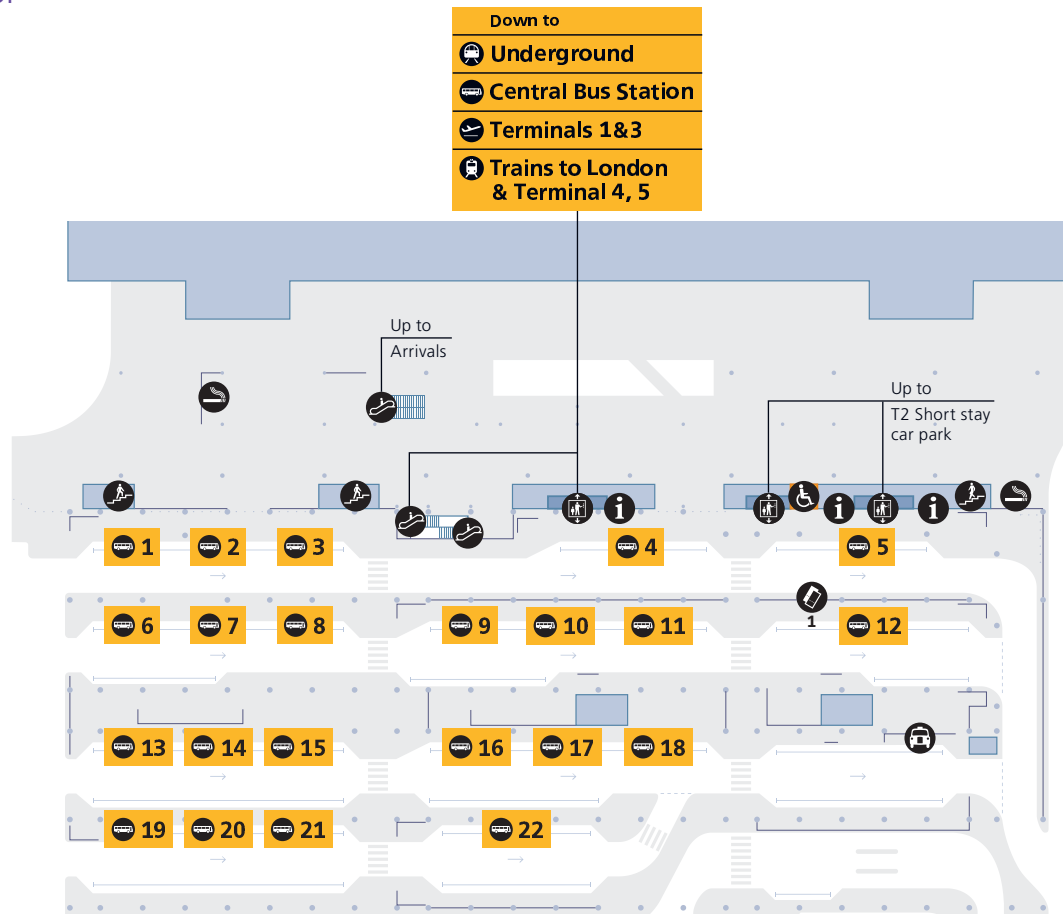


# Terminal 2

## Arrivals (onward travel)

Ground floor



### Services

|                   |              |               |
|-------------------|--------------|---------------|
| Accessible toilet | Help point   | Taxi rank     |
| Bus stop          | Lift         | Ticket sales  |
| Escalator         | Smoking area | Hotel Hoppa 1 |
|                   | Stairs       |               |

Free Wi-Fi is available throughout the terminal. Network name: \_Heathrow Wi-Fi

### Bus and coach stop allocation

|                        |       |   |       |
|------------------------|-------|---|-------|
| Hotel by bus           | 12    | Car rental (off airport)  | 22    |
| Hotel Hoppa            | 9-11  | Dollar, Thrifty, Sixt   |       |
| Staff buses            | 13-15 | Car rental (on airport)   | 6-8   |
| Airline crew           | 16-18 | Avis, Budget, Europcar, National, Alamo, Enterprise, Hertz      |       |
| Group travel           | 1-3   | Car parking (off airport)                                       | 19-21 |
| Taxi (by bus stand 18) |       | NCP Flight Path, Purple Parking, Purple Parking Business, Reeds |       |
|                        |       | Car parking (on airport)  | 4-5   |
|                        |       | Business, Business plus, Long stay, Help bus                    |       |

### Contents

|                             |   |
|-----------------------------|---|
| Heathrow Airport overview   | 1 |
| Check-in                    | 2 |
| <b>Departures</b>           |   |
| Level 5 (Check-in level)    | 3 |
| Level 4 (Gates A1-A26)      | 4 |
| Terminal 2B (Gates B31-B49) | 5 |
| <b>Arrivals</b>             |   |
| Arrivals                    | 6 |
| Onward travel               | 7 |